



Chuck Whiteley, Managing Partner of Best Tel, Speaks at Technology Assurance Group's Regional Meeting

West Coast's Elite Business Communications Providers Discuss Issues Impacting Their Industry

MEDFORD, OR — September 18, 2007 — Best Tel, LLC, the region's leader in business communications, announced today that the company's managing partner, Chuck Whiteley, spoke at Technology Assurance Group's Western Regional Meeting recently held in Denver. Technology Assurance Group (TAG) is an organization of independently owned business communications companies representing over \$385 million in products and services in both the United States and Canada. Mr. Whiteley shared his expertise and valuable insight on a number of issues impacting the West Coasts' elite providers and their customers.

Mr. Whiteley discussed such topics as the impact of the latest technology like VoIP, how to enhance network infrastructure, how to exceed customer expectations by increasing their profitability and giving them a competitive advantage, and utilizing marketing to effectively communicate to the target audience. Mr. Whiteley is an expert in each one of these subject areas and was able to share specific examples from his own business experiences.

"Mr. Whiteley was a natural fit to participate in this valuable meeting. His reputation far exceeds those of his competitors and this is directly attributable to the better business practices he has implemented over the years," commented Dale Johnson, CEO of TAG. "Chuck is dedicated to exceeding customer expectations and has built a team of knowledgeable professionals committed to this philosophy."

"It was a privilege to share our experiences and offer advice to our colleagues," stated Mr. Whiteley. "We are proud at what we've accomplished over the years serving the area's businesses and speaking engagements like this is one way we can help others learn from the manner in which we conduct business."

ABOUT BEST TEL, LLC

Chuck Whiteley and his business partner, Dennis Poulin, are owners of Best-Tel LLC, a member of the Technology Assurance Group (TAG). Best-Tel has built a team of professional voice and data specialists dedicated to the highest levels of customer support. Best-Tel's pattern of steady growth reflects their commitment to keeping pace with the constantly evolving telecommunications

technology arena, and the dramatic expansion of the Pacific Northwest's business market. With offices located along the I-5 Corridor in Portland, Eugene, and Medford, Best Tel is uniquely positioned to respond quickly and effectively to a wide range of customer equipment and service requirements.

ABOUT TECHNOLOGY ASSURANCE GROUP (TAG)

Technology Assurance Group, LLC (TAG) is an organization of independently owned telecommunication companies representing over \$385 million in products and services in both the United States and Canada. TAG provides its members with the competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from programs including strategic partnerships with communication solution providers, best business and management practices, and advanced sales training programs. TAG's mission is to leverage its members' combined economic power, to increase their sales and profit margins, and to bring advanced technology to the marketplace. For more information on TAG, please call 858-673-5800 or visit www.tagnational.com.