



Chuck Whiteley and Dennis Poulin from Best Tel and Sam Bishop from TAG

Best Tel Receives Telecommunication Industry's Top Awards

Technology Assurance Group Showcases Best Tel as a Top Telecommunication Company at its 2005 National Convention

MEDFORD, OR — April 25, 2005 — Best Tel, a leading telecommunications provider, announced today that the company received one of Technology Assurance Group's top telecommunications awards at the association's 2005 National Convention held in San Diego in March. Technology Assurance Group (TAG), a national organization of independently owned telecommunication companies, selected Best Tel as the winner of the "Gold Circle Award" for exceptional economic performance and superior customer satisfaction. Best Tel was highlighted as one of the nation's leading telecommunications companies during a special awards ceremony.

The prestigious award, which is given out annually, is based on overall financial performance, customer satisfaction, and the ability to provide customers with cost effective telecommunications solutions. "In 2004, Best Tel outperformed and surpassed many of the best companies in the business," said Dale Johnson, president of Technology Assurance Group. "Best Tel's customer oriented focus fueled the company's overall success. Throughout the year they provided their customers with state-of-the-art technology giving businesses of all sizes a competitive advantage and improved profitability. Best Tel is one of TAG's premier members and we

were proud to showcase such a fine organization at our national convention."

Chuck Whiteley, managing partner of Best Tel, accepted the award for the company. "We're extremely proud of this accomplishment, because we were able to succeed, in a very competitive industry," said Mr. Whiteley. "We attribute much of our success to the many benefits that we receive from our membership in TAG. The organization has been a refreshing approach to learning better business practices. TAG gives us support, focus and an outline to follow in order for us to build a better business. Best Tel is also very fortunate to have a team of dedicated professionals that are willing to implement new strategies. This process has not only benefited us, but our customers also experienced improved results in their businesses as well."

Best Tel offers businesses a variety of communication solutions including telephone systems, local/long distance service, Internet connectivity, web conferencing, teleconferencing, call accounting, and Voice over IP (VoIP). The company's mission is to serve the business community with tools that make organizations run more efficiently, increase their profitability and give them a competitive edge in their marketplace.

ABOUT BEST TEL

Chuck Whiteley and his business partner, Dennis Poulin, are owners of Best-Tel LLC, a member of the Technology Assurance Group (TAG). Best-Tel has built a team of

professional voice and data specialists dedicated to the highest levels of customer support. Best-Tel's pattern of steady growth reflects their commitment to keeping pace with the constantly evolving telecommunications technology arena, and the dramatic expansion of the Pacific Northwest's business market. With offices located along the I-5 Corridor in Portland, Eugene, Medford, and Seattle, Best Tel is uniquely positioned to respond quickly and effectively to a wide range of customer equipment and service requirements.

ABOUT TECHNOLOGY ASSURANCE GROUP (TAG)

Technology Assurance Group, LLC (TAG) is a national organization of leading independently owned telecommunications companies. TAG provides its members with the competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from programs including strategic partnerships with communication solution providers, best business and management practices, and advanced sales training programs. TAG's mission is to leverage its members' combined economic power, to increase their sales and profit margins, and to bring advanced technology to the marketplace. For more information on TAG, please call 858-673-5800 or visit www.tagnational.com.